

Hospital Booking Service

Innovative, self-funded healthcare



GENERAL & MEDICAL
SOLUTIONS



0800 084 2589 or 01733 362880



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www.generalandmedicalsolutions.com



HOSPITAL BOOKING SERVICE

Often people who do not have any form of Private Health Insurance would like to consider private treatment but are worried about the cost and how to arrange the whole process. We can help. Using our experience and expertise in arranging medical procedures for our insured clients we are able to cut through this sometimes difficult task.

We have agreements in place with over 1,000 UK hospitals and medical facilities, and hold a database of over 300,000 UK listed Medical Consultants so we are familiar with the whole process of hospital and consultant care.

Costs can vary dramatically for similar procedures in neighbouring hospitals. In addition costs can vary substantially even between consultants who have admitting rights to the same hospital facilities, so having a company such as General & Medical Solutions to help guide you through the process can be invaluable.

The following table gives an example of how treatment costs can vary regionally compared to our special pricing structure with selected hospitals.

Hospital Location	Treatment	Approximate Cost
Central London	Hip Replacement	£15,000.00
Local UK	Hip Replacement	£13,000.00
First Choice*	Hip Replacement	£11,000.00

* This is a hospital where, due to the special relationship between the General & Medical Group and the hospital, we are able to benefit from lower costs for treatment provided to our health insurance policy holders and members of the Hospital Booking Service. The prices are not fixed and may vary from those shown.

For Corporate Clients

Our Hospital Booking Service may be available as an integral part of your General & Medical Solutions corporate scheme. If you are a member of a General & Medical Solutions corporate scheme, please check your Certificate of Cover or Members' Booklet for details.

Using The Hospital Booking Service

To use the service, you simply need to become a member of the Hospital Booking Service. This service is available for individuals, groups, associations or companies who have subscribed to the service. No charge is made for the service at the point of use.

A member may contact one of our team with information about a condition and/or the procedure they require. Where the member is uncertain about where to go for treatment or is unsure about which consultant to use, General & Medical Solutions may be able to provide some guidance on available facilities. ** We would then negotiate the cost with the hospital or provider of service.

If acceptable to the member we would arrange the booking and payment for the treatment.

After we have arranged the booking and fixed the price with the hospital, we will advise the member and specify when the payment for the treatment has to be made.

We will usually collect the payment for the treatment from the member prior to treatment and will hold it in a designated client account until the payment is due.

Using the buying power of a large organisation, we are able to arrange treatment at lower cost than an individual might. That saving is passed on to the member. This may save the member £1,000's in some situations, however, we cannot guarantee that a saving will be made in every case.

Our telephone lines for the service are available Monday to Friday, 8:45am to 5:15pm (excluding Bank Holidays).

** Please note that General & Medical Solutions do not act as a representative of the provider of medical service or procedure.



Availability Of The Service

Any individual, group, organisation, association or company may apply to General & Medical Solutions for the service. An annual charge, payable monthly by direct debit is levied dependent on the number of members the service is made available to. The minimum contract term is 12 months.

Individuals are not able to use the service for the first 3 months after joining. Members of group schemes have immediate access to use the service upon joining.

Liability

General & Medical Solutions are not the providers of the medical services and procedures accepted by the member. General & Medical Solutions do not guarantee or recommend any hospital, clinic, consultant or any other provider of medical services. The member must satisfy him/herself that the procedure or treatment is appropriate for their condition and must sign the appropriate consent forms presented by the providers of treatment. Any issue of liability should things not work as expected rests solely with the providers of the treatment and not with General & Medical Solutions.

Stress Counselling Helpline

A 24 hour Stress Counselling Helpline is included in the service. This is available to members upon diagnosis and for up to 6 months after treatment.

Limits To Usage

A member may use the service to arrange a maximum of 12 separate procedures in any 12 month period. These procedures may be for the member and/or immediate family. (i.e. member, spouse or live in partner at the same address and children living permanently at the same address and under the age of 21). This service is not available to people who wish to use the NHS for their treatment.

Costs

The fee varies dependent on the number of members covered as shown in the following table. Payments are collected monthly by direct debit.

	Price Per Year (per person)	12 Monthly Payments
Individuals	£60.00	£5.00
20 - 99	£30.00	£2.50
100 - 249	£24.00	£2.00
250 - 499	£12.00	£1.00
500 - 999***	£6.00	£0.50

*** For groups of 1,000 or more please contact us for a quote.

VAT

This is a standard rated service for VAT so the above figures include VAT at 20%. VAT invoices will be issued, where appropriate, on a quarterly basis.

How To Apply

Please contact us on **0800 084 2589** to discuss applying for the Hospital Booking Service. We will take some basic details and confirm costs. A simple application form will be sent for completion.

Want to know more?

Give us a call and a member of our friendly team will be on hand to help out.



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